

Aspect Unifies 80 Disparate Systems

Aspect Software's success story using PlatformPlus

The Challenge.

Existing:

80 different Call Center applications with no common communication protocol.

Required:

1 single system to centralize reporting, routing, administration and workflow management.

The Approach.

Aspect Software worked with the Modularis Advisory Team to set a course and establish the design before developing the new system using Accelerator.



Technology Roadmap Session

1 WEEK with Executive Team



Product Design Session

1 WEEK with Product Team



Modularis IP Builder

PLUS OUR Advisory Team Oversight

The Outcome.

In addition to being on-time, on budget and in-scope the new Command Center achieved the following:



Given the highest quality score of any Aspect product ever.



Received 2007 Product of the Year Award from Internet Telephony Magazine.



ROI achieved in 3 months.

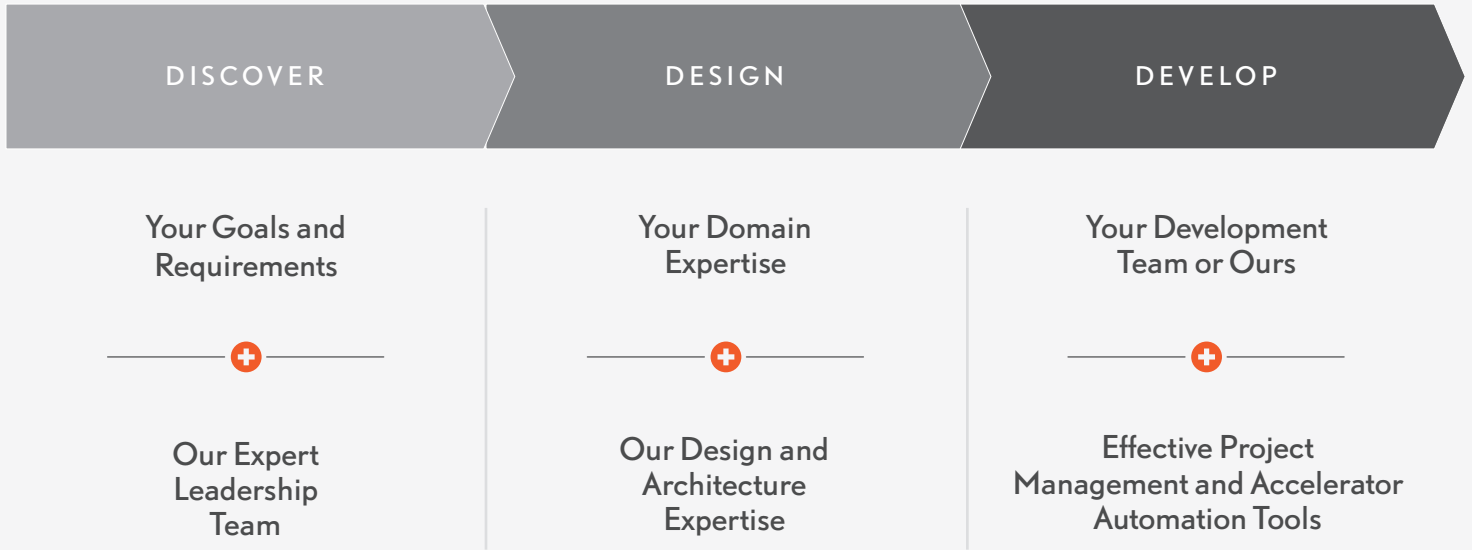


"Struggling to manage 80 complex systems built on every imaginable technology, it was Modularis that allowed us to get control with a robust unified command and control system."

Contact us when you're ready to take the next step (888) 872-9701 | contact@modularis.com

A proven approach.

Our collaborative approach delivers successful solutions 95% of the time, while minimizing risk and increasing innovation:



Let's get started – on the right track.

We always work with the business leaders first.



360° Technology Review

It takes one week for us to review and validate your technological and development approach.



Product Technology Roadmap

A one-week collaborative session creates or fine-tunes your long-term technology strategy.

Contact us today to learn how you can beat the odds **with PlatformPlus.**
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